

## Fulfillment

**FULFILLMENT SOLUTIONS** Fulfill shipments faster, for a fraction of the cost. We manage the fulfillment centers and oversee the global delivery network, so your shipment enters the system immediately. We offer pick, pack, quality check, and ship direct-to-consumer fulfillment solutions that will save you time and money that other carriers can't.

### **SIMPLE AND SECURE ONLINE STOREFRONT**

Automated shopping cart solutions with built-in order management workflow.

Ability to support various integration platforms for fulfillment orders, with batch processing available to increase efficiency.

Easy to manage warehouse tools & reporting.

Define inventory items and kits, set order limits for individual inventory items, and utilize backorder processing.

### **ON-DEMAND INVENTORY CONTROL**

Two-step verification receiving process that enables our team to efficiently receive properly documented products and assign secure warehouse locations.

Visible transaction-based history of received inventory is available to ensure storage accuracy.

### **ONLINE REPORTING**

Download reports for real-time pending orders, inventory counts, warehouse locations, receipt history, and inventory transactions.

Create customized order reports with multiple output formats (e.g PDF, Excel, XML, HTML).

### **PREMIER PICKING & PACKAGING**

Our three specific quality control checkpoints ensure superior order accuracy and product condition, so your shipments meet the highest quality of standards.

Optimize your packaging and presentation, with our customizable features such as; assembling, kitting, labeling, inserting, gift wrapping and more.

### **CUSTOMIZED EMAIL NOTIFICATIONS**

We offer a customizable email event notification system that automatically sends the order shipment details to your customer.

In addition, you can receive order related email notifications such as; backorder created, order received, order shipped, and inventory reorder.

### **FULL GLOBAL TRACKING**

Our services include full global tracking at 50% of the cost of traditional carriers, so you have peace of mind of knowing where your product is at all times.

### **OFFER FAST, FLEXIBLE, AND FREE SHIPPING COSTS**

We eliminate overhead and hidden costs by leveraging our extensive global network of delivery systems, making it cost effective for you to in turn offer free shipping to your customers.

### **NO-PROBLEM RETURNS**

Hassle-free worldwide returns make it easy for customers and for you to provide a borderless shopping experience.

### **SHIP WITHOUT WORRY**

Intercept and reroute orders, or cancel unshipped orders.

Low cost shipping insurance options available to cover against damage, loss, and theft.